

# HOW TO RETURN A HD REMAN CORE

Solutions tailored to your needs

## HDREMAN™

Longer life. Maximum Value.

### Q: What information must I include on my return documentation?

✓ You will need to include the below information:

1. Your Purchase order number
2. Your Machine serial number and ID
3. Your Machine hours and component hours (if available)
4. Any Warranty claim forms (include previous purchase documents and purchase order)

### Q: Where do I send the used HD Reman Core?

✓ Please send your worn core to the Hastings Deering Business Centre that supplied the component for the following reasons;

1. Safety; results in less transport movements i.e. one single movement reducing the need for manual intervention, multiple lifts and load restraint consideration on each move. Single movement has the lowest risk to all parties.
2. Environmental; which is generally the shortest overall route a component must follow thereby reducing the impact on our environment and roads.
3. Expertise; because they are usually the one that rebuilt your HD Reman component. They are our "Centres of Excellence" which build to the quality you expect from Hastings Deering. They are very familiar with these components especially when it comes to processing your core credit.

When returning a component to our Central Queensland facilities, please use the table below to ensure you send it to the correct one.

- Mackay: 40 - 42 Caterpillar Drive, Paget, Mackay
- Rockhampton: Port Curtis Road, Rockhampton

Component	Trucks - up to 793	Trucks - above 793	Dozers - all	Loaders - all	Graders - all
Engines	RKY	RKY	RKY	RKY	RKY
Final Drives	RKY	RKY	RKY	RKY	RKY
Brakes	RKY	RKY	RKY	RKY	RKY
Wheel Groups	RKY	RKY			
SCAB's			RKY		
Transmissions	MKY	MKY	MKY	MKY	MKY
Cylinders	MKY	MKY	MKY	MKY	MKY
Torque Converters	MKY / RKY	MKY / RKY	MKY / RKY	MKY / RKY	MKY / RKY
Differentials	MKY / RKY	RKY	MKY / RKY	MKY / RKY	MKY / RKY
Pumps / Valves	MKY / RKY	MKY / RKY	MKY / RKY	MKY / RKY	MKY / RKY
Front Corners	MKY / RKY	MKY / RKY			