

## Cat® Hoses for North Coast customers– “Your Hose in 2 hours or it’s free” offer

\*Terms and Conditions apply

Valid from September 7<sup>th</sup>, 2020 to June 30<sup>th</sup>, 2021

- 1) Hastings Deering (Australia) Limited (Hastings Deering) is offering North Coast Business Centre customers who purchase any Cat® Hose Product for a Cat machine (Qualifying Hose Parts) on an invoice dated between 7th September 2020 and 30th November 2020 (Order) from the North Coast Business Centre, a credit of the purchase price that applies (to a maximum of two (2) Qualifying Hose Parts) to the customer’s account if the Order is completed in more than two (2) hours from the time of order placement, when ordered between 6:00 am and 2:00 pm AEST on Business Days (Offer).
- 2) This Offer is only valid at Hastings Deering North Coast Business Centre, for a maximum of two (2) Qualifying Hose Parts and is redeemable once only per day, per customer. If eligible for the Offer, the refunded purchase price will be applied as a credit to the customer’s account on which the Order was placed. The refunded purchase price will not be paid as cash.
- 3) This Offer is only applicable by placing the Order for Qualifying Hose Parts:
  - a) at Hastings Deering North Coast Business Centre:
    - i) By phoning 131 228 and ordering from the “North Coast” Business Centre; or
    - ii) over the counter at Hastings Deering North Coast Business Centre, located at 22 Lear Jet Drive, Caboolture QLD 4510 or
  - b) Between 6:00 am and 2:00 pm Business Days.
  - c) Machine/delivery location must be within a distance of 70 km NORTH from the North Coast Business Centre location.
- 4) This Offer is not applicable when:
  - a. Orders are placed outside of the hours of 6:00 am and 2:00 pm on Business Days or when placed on a day that is not a Business Day; and/or
  - b. Any Qualifying Hose Parts are purchased as part of any Service Work Order or fitment is required (this Offer is for parts supply only); and/or
  - c. Order contains more than two (2) product units; and/or
  - d. Order is placed on parts.cat.com website; and/or
  - e. We determine, in our sole discretion, that current adverse weather, traffic conditions or circumstances outside of our control do not allow us to meet the 2 hour promise; and/or
  - f. You provide insufficient, incorrect or unclear location instructions.
- 5) Maximum number of Qualifying Hose Parts that will be the subject of the Offer is two (2). Customers may order more than two (2) Qualifying Hose Parts, but the maximum number that will be credited to the customer’s account if eligible for the Offer is two (2).
- 6) If Qualifying Hose Parts are ordered with other parts that do not qualify and the Order is eligible for the Offer, the customer is not eligible for a credit of the purchase price of any other non-qualifying parts. Under no circumstances will customer be credited for any labour costs.
- 7) Eligible Orders for this Offer will be refunded within 3-10 Business Days, applied as a credit to the customer’s account.
- 8) Unless stated otherwise in or in connection with this Offer:
  - a. prices are exclusive of GST;
  - b. Hastings Deering reserves its rights to vary, withdraw or extend this Offer without notice.

---

9) This Offer is provided by Hastings Deering for your information only. This Offer does not constitute an offer to purchase and does not evidence Hastings Deering's intention to create a legally binding agreement with you.

10) Hastings Deering's standard terms of sale or service (or other applicable terms and conditions) apply to this Offer and any work performed in connection with this Offer, copies of which are available on request.